Grievance Redressal Forum TPWODL, BARGARH

First Floor, Raymond Building, Bandutikra Chowk, Bargarh, Pin-768028

Email: grf.bargarh@tpwesternodisha.com, Ph No.06646-230135 Bench: Sri B.K Singh (President) and Sri P. Dasbhaya, Member (Finance)



Ref: GRF/Bargarh/Div/BWED/ (Final Order)/

Present:

Sri B. K Singh (President),

Sri P. Dasbhava, Member (Finance). Sri D. R Sahu, Co-Opted Member

COMPLAINANT

(1) Sri Ramesh Bhoi At-Kurma, Jharbandh

Paikmal, Dist-Bargarh, Consumer No.- 5154-1210-1545

VRS

(1) SDO (Elect.), Paikmal, TPWODL

OPPOSITE PARTY

Corrigendum to the order Dt. 16.04.2025 arising out of Complaint Case No. BGH/46/2025

The Directive portion of the order in above complaint Case No. BGH/46/2025, is hereby modified and read as follows with all other contents in the order remaining the same/unaltered.

Directions of the forum

In view of the above findings and discussions, the Forum is of the view that,

- As there was no supply available at the complainant premises from Dec'18 to Dec'19, the bills from Dec'18 to Dec'19 are to be withdrawn as per Section 157 of Odisha Electricity Regulatory Commission Distribution (Conditions of Supply) Code, 2019.
- The average/provisional energy bills raised to the complainant are to be revised on the basis of consecutive six months actual average consumption recorded in new meter Sl no. TPWODL1007711 by taking IMR "000522" as on Feb 2023 and FMR "000909" as on Aug 2023.
- Any adjustments done during the revision period are also to be taken in to consideration.
- DPS charged on the wrong bills are also to be withdrawn.

Grievance Redressal Forum TPWODL, Bargarh-768028

1. Executive Engineer (Elect.), BWED, TPWODL, Bargarh.

2. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website, Tpwesternodisha.com-Customer Zone-Grievance Redressal Forum-BGH-(GRF Case No . BGH 46 of 2025)